



BOARD OF HEALTH: Quality Committee Meeting Agenda

Date of Meeting: June 18, 2024

Time of Meeting: 5:30 p.m. – 6:30 p.m.

Location of Meeting: 555 North Court Street; Rockford, IL 61103 – Room Conference 115

Board Committee Members: Patricia Lewis (Chair), Dr. Allen Williams, Dr. Halversen, Dr. Stephen Minore, James Powers, Robert McCreath (Ex-Officio)

WCHD Participants: Sandra Martell – Public Health Administrator; Q/I Project; Patrick Ngum – Data and Quality Director; Cynthia Hall – Director Strategic Initiatives; Todd Marshall – Director Environmental Health; Stephanie Bahling, Executive Assistant (Recorder)

Agenda Item	Time	Sponsor
1. Approval of Agenda: June 18, 2024	1 min	P. Lewis
2. Approval of April 16, 2024 meeting minutes	1 min	P. Lewis
3. Approval of May 21, 2024 meeting minutes		
4. Quality Committee Update	10 min	P. Ngum
5. Quality Improvement Initiatives	35 min	
a. EH – Customer Satisfaction Survey		T. Marshall
b. Admin – Strategic Initiatives – improve collaboration		C. Hall
6. Executive Session	0 min	
7. Additions	1 min	P. Lewis
8. Adjournment		