

**Report to the Board of Health on May 2025 Activities****PURPOSE**

Each month the Winnebago County Health Department (WCHD) Leadership Team provides this summary report to the Board of Health on WCHD programs and services. The report is organized into the 10 Domains that follow the 10 essential public health services with health equity as the center as identified by the Public Health National Center for Innovations and the Centers for Disease Control and Prevention.

LEADERSHIP TEAM**Winnebago County Health Department Leadership Team**

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- Cheryl Floyd, MEd – Director, Center for Health Promotion and Wellness
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The 10 Essentials of Public Health Services

To protect and promote the health of all people in all communities



Image courtesy of the Centers For Disease Control and Prevention, available online 02/11/2022 at:

<https://www.cdc.gov/publichealthgateway/images/publichealthservices/10-essential-public-health-services.jpg?noicon>

*Assessment*

1. Monitor Health

Assess and monitor population health status, factors that influence health, and community needs and assets.

Communicable Diseases & Conditions In Winnebago County

As of June 1, 2025, there are no cases of measles in Winnebago County. There are 1,168 cases of measles in the U.S. and ten (10) cases in [Illinois](#).

As of June 1, there are no reported cases of Highly Pathogenic Avian Influenza A (H5N1) identified in cattle or humans in Winnebago County. There continued to be 70 reported [human cases of H5N1](#), while the number of dairy herds impacted rose to 1,073.

WCHD's Respiratory Surveillance Report for the Centers for Disease Control and Prevention (CDC) Week 20 (ending Saturday, May 17, 2025) can be found on the WCHD website at:

<https://publichealth.wincoil.gov/data-and-reports/data-and-charts/>.

Environmental Health

WCHD has begun vector surveillance for the season. WCHD is maintaining eight (8) mosquito traps and found the first mosquito pool positive for West Nile virus. As this was the first positive mosquito pool in the state this year, the Illinois Department of Public Health (IDPH) issued a news release statewide on May 13 regarding this finding. WCHD is also conducting tick drags and has sent six (6) ticks to IDPH for identification and testing. WCHD held a Free Tire Drop Off event on May 10 collecting approximately 1200 tires, removing them as potential breeding area for mosquitoes.



Additionally, WCHD has started health inspections for summer activities including bathing beaches, outside pools, water parks, and splash pads.

*Assessment*

2. Diagnose & Investigate

Investigate, diagnose, and address health problems and hazards affecting the population.

Communicable Disease

WCHD's Center for Health Protection assisted two long-term care (LTC) facilities with identifying and preventing the further spread of healthcare acquired infections. One facility identified Carbapenem-resistant *Acinetobacter baumannii* (CRAB) and the other Streptococcal Disease Invasive Group A.

Environmental Health

In May, WCHD received an inquiry regarding vacant lots that had previously been identified as unbuildable. The Center for Environmental Health Improvement is reviewing the inquiry regarding whether new septic installation technology would overcome severe soil limitations on these unbuildable lots.



3. Communicate

Communicate effectively to inform and educate people about health, factors that influence it, and how to improve it.

In May, WCHD launched to the public the TakeTen815 campaign encouraging all residents to **Take Ten** (10) minutes a day for their mental wellbeing. The campaign also promotes the **Take Ten 815** website through CredibleMind. taketen815.crediblemind.com, which gives residents free access to trusted, evidence-based self-care tools to improve their mental wellbeing. WCHD asked residents to join WCHD in recognizing *National Mental Health Awareness Month* by sharing the message to **Take Ten 815 with CredibleMind** and start taking ten themselves.



Winning Start Winnebago was officially launched on May 12, 2025 in collaboration with the Illinois Department of Public Health (IDPH), Alignment Rockford, and our healthcare system partners. This new community-wide initiative provides families with free home visiting services and resources to support healthy pregnancies, child development, and family bonding, giving every baby in Winnebago County a WINNING START! Community partners came to the public announcement held at the Discovery Center Museum and families engaged with *Winning Start Winnebago* staff while enjoying free museum hours after the launch announcement.



WCHD also messaged on prevention of tick and mosquito bites to avoid Lyme disease and West Nile virus. WCHD provided interviews for local media in response to the IDPH news releases on *National Lyme Disease Awareness Month* and on the first positive pool of mosquitoes, which was in Winnebago County.



Additionally, WCHD provided messaging on safe and healthy swimming and on food safety. On May 31, WCHD messaged on World No Tobacco Day encouraging residents to quit smoking and provided the Illinois Tobacco Quitline.





4. Mobilize Community & Partnerships

Strengthen, support, and mobilize communities and partnerships to improve health.

Youth Leadership Council

For National Prevention Week (NPW) May 11 to 17, the Youth Leadership Council (YLC) shared videos on the YLC Instagram page. These videos featured YLC members sharing the message to take ten (10) minutes a day for your mental wellbeing and shared tips on how to take ten, such as reading a book and talking to a friend. WCHD is preparing the 2025-26 YLC application for recruitment efforts.

Maternal, Infant, and Child Health

During the Maternal, Infant, and Child Team (MICT) meeting in May, WCHD provided an update on *Winning Start Winnebago*. The official launch of *Winning Start Winnebago* was held on May 12 at the Discovery Center Museum. Families were provided the opportunity to interact with home visitors and get enrolled in services. Several families were enrolled during this event. igrow continued to recruit for the home visitor partners. Currently, all partners are at capacity. Applications for the Doula Development Scholarship Program were available on WCHD's website along with the criteria for participation. Interviews for the five (5) Doula Development Program Scholarships were completed.

Opioid Response

The Winnebago County Drug Overdose Prevention Program Coalition met in May. WCHD's WINNIE Harm Reduction Program continued to provide outreach at the Winnebago County Courthouse three (3) half-days each week and began providing outreach at Remedies two (2) half days each week. In addition, the team provided naloxone training at ten (10) community partner locations.

Trauma Informed Community

On May 16, a Trauma De-escalation training session was conducted at Midway Village by the Illinois Collaboration on Youth (ICOY), supported by funding from the Winnebago County Community Mental Health Board. A total of 49 participants attended the session. Attendees and others who have participated in trainings during the past grant year were asked to identify key trainings for the upcoming year to assist in planning.



The Violence Reduction Workgroup reviewed the Trauma Informed Proclamation and members were encouraged to engage in outreach efforts. Additionally, WCHD's ongoing development of a trauma-informed approach policy template was highlighted as a resource for agencies following their commitment. Plans to collaborate with Rockford Public Library on a film series were discussed, with an invitation extended to members to assist with facilitation and suggest additional venues. Lastly, the formation of subgroups was revisited, collecting some feedback and volunteers that would participate.

**Tobacco Free Communities**

WCHD's Tobacco Free Communities (TFC) staff continued to facilitate the CATCH My Breath e-cigarette prevention program at Rosecrance Griffin Williamson Campus. In recognition of National Prevention Week (May 11–17), the Prevention Coalition collaborated with local agencies to gather educational materials and distribute them to eight (8) local food pantries. Each pantry hosted a resource table, making the materials available to visitors during their regular hours of operation throughout the week. TFC staff continued to do random and targeted Smoke Free Illinois Act (SFIA) checks and follow-ups. This month the SFIA checks occurred in Loves Park and Machesney Park. Tobacco compliance checks were conducted in Roscoe, South Beloit, Loves Park and Machesney Park.

Environmental Health Partnerships

WCHD continued to partner with both the City of Rockford and Winnebago County Public Housing Authorities by providing bed bug prevention presentations for multi-unit buildings, including high rise apartments. The Illinois State Board of Education (ISBE) awarded WCHD the administrative duties to oversee the Summer Foods program for Region 1. This program provides each county the authority to conduct food inspection services over the summer for approximately 60 ISBE approved sites in Winnebago County.



5. Policies and Plans

Create, champion, and implement policies, plans, and laws that impact health.

Strategic Initiatives

After integrating suggestions from the Strategic Workgroups and Leadership, WCHD presented proposed changes on the Strategic Plan to WCHD's Quality Committee and Board of Health. WCHD staff also reviewed the proposed changes to the Strategic Plan during All-Staff on May 29. A written plan will be provided to the Board of Health in June for review and approval.

Strategic Workgroups met in May and the progress is summarized below:

Assessors: reviewed the reports regarding Maternal and Child Health, Mental and Behavioral Health, and Violence. The group worked to incorporate suggested edits.

Assurance: using the Grant Deliverable Alignment Review Tool (GDART), reviewed four grants: WIC, Substance Use Prevention, Refugee, and Breastfeeding Peer Counseling.

Organizers: made final edits to their presentations on Quality Improvement Tools and assigned presenters.



Collaborators: shared information on CredibleMind and promoted the TakeTen815 messaging to WCHD partners. The group continued to enhance and refine the partner list for accuracy and completeness.

Policy Makers: worked on creating a community policy to address a trauma-informed approach.

Reaccreditation: reorganized the Harm Reduction folders in the KMS performance management system and consolidated STI and Vaccine Preventable Diseases under a single title. They also conducted a thorough review of the Standards and Measures for Reaccreditation and IPLAN, focusing on the highlighted elements a-g.

Reporters: divided into groups to review website pages, key plans, and reports to track necessary content changes for IPLAN alignment.

Workforce Development: presented HIPAA, First Amendment Auditors, and FOIA trainings at All-Staff.

Public Health Preparedness

WCHD's Center for Public Health Emergency Preparedness (PHEP) assisted with the Free Tire Drop Off Event on May 10 providing logistics and MRC volunteer support. A just-in-time training was held for participating staff and volunteers. An after-action review of the event was held on May 19 to identify strengths and areas for improvement.

PHEP and the Safety Committee conducted the annual tornado drill on May 21. PHEP completed its annual MRC Notification Drill using its Everbridge alert notification system. Responses were received from 62% (26/42) of volunteers. PHEP is working on incorporating lessons learned into future drills.

During the NACCHO Preparedness summit in San Antonio on May 1, the PHEP Director participated in an interactive table top exercise for local health departments to prepare for a chemical incident.

With funding from MRC IL, two (2) MRC volunteers trained nine (9) individuals at the Luther Center in CPR & First Aid Anywhere curriculum on May 12. Individuals that completed the trainings received starter first aid kits. Also made possible through funding from MRC IL, the Winnebago County MRC sponsored Youth Mental Health First Aid (MHFA) Training with instruction provided by the Tommy Corral Memorial Foundation (TCMF) on May 17 during Mental Health Awareness Month. The training was designed for individuals working with youth ages 12-18 years. Thirteen (13) individuals completed the training and received a three-year certification in Youth MHFA.



6. Laws & Regulations

Utilize legal and regulatory actions designed to improve and protect the public's health.

The Refugee Resettlement Program continued to be on hold for new clients.



WCHD continued to partner with NIPHC to monitor bills being filed in both the Illinois House and Illinois Senate that could have impacts on public health authority, funding, conflicts with existing operations, etc. NIPHC monitored bills through the end of the session (May 31) that had the potential for passage in both the House and Senate. Those that passed will be reviewed by the Governor's office for signature or veto within 30 days. The Illinois Legislature has indicated that an emergency session or extended veto session may occur later this year dependent on the budget and associated bills that may pass through at the federal level. NIPHC will look to monitor if the legislators are recalled back to session.

The Director for the Center for Environmental Health Improvement has been a member of the R1 Region Planning Counsel "*Climate Resiliency Forum*" which created a Climate Action Plan which will be open for public comment soon.

WCHD Leadership reviewed and made no substantive changes to the following policies:

- 026-0526-22: At Will Employment Policy
- 031-0606-22: Personal Appearance & Dress Code Policy
- 078-0407-22: Victim's Economic Security & Safety Act (VESSA)

WCHD Leadership reviewed and rescinded the following policies:

- 1122-0319-19: Summer Hours Pilot Program

*Assurance*

7. Equitable Access

Assure an effective system that enables equitable access to the individual services and care needed to be healthy.

Health Education Services

In May, WCHD's WIC program continued to build partnerships to serve WIC participants. On May 12, WCHD's WIC program met with the University of Illinois extension and SNAP-ED to discuss continued partnership. SNAP-ED will be making a bulletin board each month that highlights different food groups. The display will include simple recipes that WIC participants can tear off and take with them. WCHD continued to partner with United Way on the Reach Out and Read initiative. Through this partnership, the United Way has distributed 6,521 books to the children who are active in the WIC program since September 2024.

On May 16, WCHD's WIC program participated in the Farmers Market season kick off call with the state. WCHD's WIC program was asked to present on its success with redemption rates for the booklets that are distributed. The WCHD staff explained the benefit of offering booklets at the markets where clients can redeem them. WCHD also had success with clients redeeming vouchers at a community farmer's market held in the WCHD parking lot.



The Youth Prevention Education (YPE) program “Too Good for Drugs” curriculum facilitation was completed in May at RESA Middle School and Johnson Elementary. MOU’s will be submitted for YPE to be facilitated again at both schools for the 2025-26 school year.

The Substance Use Prevention Program provided the final round of communications materials on preventing underage drinking to Harlem Middle School and providing vaping awareness materials at RESA Middle School and Flinn Middle School.

Access To Services

In May, the Center for Personal Health Services prepared for the start of the High-Risk Family Case Management program that will be starting July 1. Clients enrolled in the Better Birth Outcome (BBO) program will transition when the program changes. New enrollments were held to ensure that the new criteria for High Risk Family Case Management (HRFCM) is in place. WCHD started to prepare to close cases that will not be continuing with the new program. The new program will service families until their child is one or two years of age.

WCHD’s Illinois Breast and Cervical Cancer Program (IBCCP) and WISEWOMAN team have continued to work to increase caseload. IBCCP meets with healthcare systems monthly to review cases and workflow to ensure that no one is being missed. The quality improvement team meets monthly to go over caseloads and strategies to increase enrollment.

On May 28, WCHD held a “Get Your Health in Line” event with 60 participants. Dr. Kevin Thomas spoke on mental health self-care tips and mental health awareness. WCHD presented on the Take Ten 815 campaign and website with CredibleMind. The Step into Shape team provided dances to engage the audience. As part of the event, WCHD also hosted a photo booth where participants could take pictures, which were emailed to them with custom digital frames branded with the Take Ten 815 theme. Post event surveys were distributed to attendees for feedback on this and future events. Additionally, the staff from the Center for Health Promotion and Wellness attended NAMI’s “Building Bridges to Hope” event on May 21 to promote the Take Ten 815 with CredibleMind. This event provided an opportunity to share the TakeTen815 message with mental health professionals that serve those in communities impacted by the social determinates of health.



Assurance

8. Diverse & Skilled Workforce

*Build and support a diverse and skilled
public health workforce.*

WCHD is currently recruiting for the following positions:

- Public Health Educator
- Public Health Nurse
- Substance Use Prevention Specialist





The Center for Environmental Health Improvement hired a Part Time Summer Help position to exclusively conduct Special Event inspections that are only held over the weekend. This will ensure full time WCHD food staff are available to conduct inspections of Winnebago County's annual food permitted establishments.

The Center for Health Promotions and Wellness Substance Use Prevention Program was awarded an increase in funding for FY26 and will be hiring for a second position.

Training

All WCHD staff were trained on Strategic Planning, HIPAA, FOIA, and first amendment audits during the All-Staff meeting on May 29.

Some WCHD staff had the opportunity to participate in additional trainings:

- On May 22, for National STOP THE BLEED month, the Director of PHEP, Assistant Director of PHEP, and the Director for PHS trained 20 new staff members, and two (2) community partners in STOP THE BLEED (American College of Surgeons). Uncontrolled bleeding is the leading cause of preventable death after injury. Through this training, participants learned how to apply pressure, pack wounds, and apply a tourniquet.
- The PHEP Director attended IDPH's 2025 Public Health and Health Care Preparedness Summit from May 6 through May 8 in Bloomington-Normal.
- Some Center for Health Protection staff attended the Rx and Illicit Drug Summit as part of their work with the WINNIE Program.
- Some Center for Health Protection staff attended the Illinois Public Health Infectious Diseases Conference.

*Assurance*

9. Improve & Innovate

Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement.

Quality Improvement Initiatives

WCHD continued to advance the 2025 Quality Improvement (QI) initiatives. A summary of three projects are provided below:

- The Center for Policy has established a structured and refined process for records destruction. Quarterly reminders are sent via key messages to prompt staff to review documents eligible for destruction, in accordance with guidance from the Records Destruction Commission. This process includes reviewing physical documents, identifying those suitable for digitization, digitizing them, and proceeding with destruction where appropriate.
- The Center for Environmental Health Improvement has implemented a customer satisfaction survey to enhance the quality of inspection and permitting services provided to Winnebago



County residents. So far, 15 responses have been received. The Center is currently exploring strategies to increase response rates and gather broader community feedback.

- To reduce response time to foodborne illness reported to WCHD, the Health Protection Center and Environmental Health Improvement Center have reviewed and updated the process flow for responding to cases reported to WCHD. Foodborne illnesses are currently reported to WCHD via phone, WCHD's website, and laboratory-confirmed reports. WCHD is exploring the use of the ticketing feature in Qualtrics to streamline intake and follow-up of foodborne illness cases.

QI Plan highlights are provided in Tables 1 through 2 below.

Table 1.1: Leadership and Systems Thinking

Goal 1: Advance a culture of continuous quality improvement within Winnebago County Health Department		Updates May 2025
Objective 1.1	Review the Quality Improvement Plan 2025 goals and objectives with Leadership and Supervisors by February 2025.	Completed
Objective 1.2	Ensure Center level quality improvement initiatives are aligned with the Strategic Plan by January 2025.	Completed
Objective 1.3	Present the 2025 Quality Improvement Plan to be recommended by the Quality Committee and adopted by Board of Health by February 2025.	Completed
Objective 1.4	Ensure diversity of perspectives within Quality Improvement Teams by including at least one member outside of the center/program for all QI projects by March 2025.	Completed
Objective 1.5	Present an overview of quality improvement initiatives at the Annual All Staff by December 2025.	Planned for December 2025
Objective 1.6	QI Team Leads will ensure that the performance management system (KMS) is updated with their QI initiatives including charters, process flow, QI tools, and initiative updates by March 2025.	Ongoing

**Table 1.2: Quality Improvement Initiatives**

Goal 2: Improve the quality of Winnebago County Health Department interventions		Updates May 2025
Objective 2.1	Utilize at least one quality improvement tool to identify changes needed to improve the current processes for each quality improvement initiative by May 2025.	Completed
Objective 2.2	Implement at least one change to improve the current process for each quality improvement initiative through the PDSA cycle by June 2025.	Approximately 92% of Quality Improvement (QI) initiatives have implemented at least one change to enhance current initiatives. Plans have been made for implementing the remaining changes in other project.
Objective 2.3	Analyze the impact of change for all QI initiatives to determine the ACT (adopt, adapt, abandon) of PDSA cycle and implement by October 2025.	Approximately 33% of QI initiatives have analyzed the impact of change to determine the next phase of their QI project which involves adapting, adopting or abandoning the implemented change.

Table 1.3: Workforce Development

Goal 3: Enhance workforce competency in Quality Improvement		Updates May 2025
Objective 3.1	Required Quality Improvement trainings will be completed by 100% of new employees within 90 days of onboarding.	ongoing
Objective 3.2	Fifty percent (50%) of staff will be engaged in one or more of the 2025 QI initiatives adopted as part of the Quality Improvement Plan by February 2025.	Completed

**Table 1.4: Communication**

Goal 4: Ensure transparent communication and reporting of quality improvement efforts to stakeholders.		Updates May 2025
Objective 4.1	WCHD Directors (QI Team Leads) will report monthly on quality improvement initiatives and the status of their projects in relation to the PDSA cycle to the Director of Data and Quality during the calendar year 2025.	ongoing
Objective 4.2	WCHD Directors (QI Team Leads) will present updates on the quality improvement initiative to the Board of Health Quality Committee at least once during the calendar year by December 2025.	ongoing
Objective 4.3	WCHD Directors (QI Team Leads) will provide an annual report via Storyboard for each quality improvement initiative by December 2025.	Planned for December 2025
Objective 4.4	QI Team Leads will present monthly updates on their QI projects during leadership QI meetings using WCHD's performance management system (KMS) to improve cross-team collaboration by June 2025.	Ongoing
Objective 4.5	2025 QI Storyboards will be posted Winnebago County Health Department website by January 2026.	Planned for January 2026

**Table 2.0. 2025 Center/Program Level QI Initiatives**

Project	Center	Project Phase May 2025
By December 31, 2025, increase the percentage of Winnebago County MRC Volunteers participating in one or more volunteer opportunities annually from 44% (14 to a minimum of 66% (21).	Public Health Emergency Preparedness	Plan
Identify communication channels WCHD can utilize to connect with the 12 identified hard to reach populations, develop a procedure for building bi-directional communications, and establish the communication channel by providing culturally relevant public health messaging to address a health priority and or disparity for 25% (3/12) of the identified groups by December 31, 2025.	Communications	Do
By December 31, 2025 increase response to EHI customer service surveys from 2% to 10%.	Environmental Health	Do
By December 31, 2025, develop and implement an expense classification training program that effectively equips program managers to identify and accurately classify reimbursable and non-reimbursable expenses and increase grant fund utilization from 90.4% in FY2024 to at least 92.5% of the total contract or award amount in FY2025.	Finance	Do
By December 31st 2025, The OHPP (Oral Health Prevention Program) will increase the number of referred pregnant and parenting families who schedule a dentist appointment from 3% to 10%	Health Promotion and Wellness	Do
By Dec 31st 2025, WIC caseload rates will increase to 85% of the assigned caseload of 6,760 or 5746 clients.	Health Promotion and Wellness	Do
By December 31, 2025, WCHD will respond to an identified foodborne illness or suspected outbreak within 48 hours of notice with an assessment/mitigation plan and a reopen strategy for the food establishment (if closed) to return to normal operations.	Health Protection/Environmental Health	Do
By January 31, 2025, all Directors will collaborate and develop goals and objectives for each Strategic Workgroup. By March 30, 2025, each Strategic Workgroup will have developed a minimum of three (3) SMART goals and objectives with at least one goal including cross-collaboration with other strategic workgroup. All goals and objectives will be documented in WCHD's Performance Management System (PMS), KMS. By December 31, 2025, each Strategic Workgroup can demonstrate collaborating to achieve goals and objectives through monthly postings of their minutes in KMS which will be tracked by the Director of Strategic Initiatives.	Strategic Initiatives	Do
By December 31st, 2025, reduce the number of business days to respond to data requests by 30% dependent on system.	Data and Quality	Study



Project	Center	Project Phase May 2025
Identify and initiate a process for automating the review and delegation of public health concerns, service requests, and questions from website to address 50% of the messages by December 31, 2025 and implement a tracking system for follow-up communications with a minimum of 50 follow-ups tracked by December 31, 2025.	Communications	Study
IBCCP will attain 80% of caseload goal by serving 380 participants by June 30, 2025. IBCCP will have a stretch goal of 475 participants enrolled and receiving services by December 31st, 2025.	Personal Health Services	Study
By December 31, 2025, increase documentation reviews for destruction and/or archiving by 20%.	Public Health Policy	Act/Adapt

*Assurance*

10. Organizational Infrastructure

Build and maintain a strong organizational infrastructure for public health.

Governmental Organizations

Routine meetings were held with Winnebago County Chairman Chiarelli to provide public health updates with focus on municipal water systems identified at higher risk as part of the Water Security Assessment. Follow-up work with Villages of Durand and Winnebago indicated that both communities were aware of the risks and had initiated planning and project implementation to address the concerns. Two public water systems had issued Right to Know notices related to PFAS level including the [Village of Rockton](#) and [North Park Water](#) system which were issued in May. Both systems provided information to their communities on the steps being taken to mitigate the levels.

Representatives from WCHD met with the Illinois Environmental Protection Agency (IEPA) and U.S. Environmental Protection Agency (EPA) regarding an assessment of the former Camp Grant footprint for potential contaminants from the Department of the Army (DOA). WCHD requested additional information on potential health impacts that could be shared with residents.

There has been no movement on the Tolling Agreement with Waste Haulers. WCHD is not collecting permit fees and/or performing inspections based on the Tolling Agreement. The Public Health Administrator has requested an update with the Winnebago County Chairman and the Winnebago County States Attorney. If the Tolling Agreement is upheld, WCHD should move to have the governing ordinance amended/deleted.

The Chairman has been kept informed of the potential impacts of federal funding cuts at the local level.



Dr. Martell continued working with the Winnebago County Administration on proposals for the Winnebago County Wellness Center.

Informational Updates

The Winnebago County Health Department completed its application for recertification through the Illinois Department of Public Health and submitted the required documentation including the IPLAN 2025-2030 approved by the Board of Health in March. Please see Correspondence for the letter requesting recertification signed by the Board of Health President Allen Williams.

Non-Governmental Organizations

The Winnebago County Mental Behavioral Health Advisory Committee has continued its work with the hired consultant Guidehouse to develop recommendations to address access and coordination.



Data Appendix

1. Monitor Health

Communicable Disease

Disease	May 2025	May 2024	2025 Year Total	Calendar Year 2024	Calendar Year 2023
Acute Flaccid Myelitis	0	0	1	0	0
Anaplasma phagocytophilum (formerly HGA)	0	0	0	6	1
Brucellosis	0	0	0	0	0
Botulism Infant	0	0	0	0	0
Campylobacteriosis	2	6	17	83	54
Candida auris, clinical	0	0	0	4	0
Candida auris, screening	0	0	1	0	1
Carbapenemase Producing Organism - Clinical	0	1	3	6	3
Carbapenem Resistant Organism	0	0	9	15	5
CE - Jamestown Canton Neuroinvasive Disease	0	0	0	1	0
Chlamydia	98	163	522	1566	1874
Cryptosporidiosis	1	1	4	11	9
Cyclosporiasis	0	0	0	2	2
Dengue	0	0	1	0	1
Ehrlichia chaffeensis (formerly HME)	0	1	1	2	0
FEhrlichia muris eauclairensis infection	0	1	0	1	0
Gonorrhea	37	36	170	467	417
Haemophilus Influenzae Invasive Disease	3	1	10	6	8
Hemolytic Uremic Syndrome (HUS) Post Diarrheal	0	0	0	0	2
Hepatitis A	0	1	3	3	8
Hepatitis B Acute	0		1	1	
Hepatitis B Chronic	3	3	25	28	29
Hepatitis C Virus Acute Infection	0	0	0	4	3
Hepatitis C Virus Chronic Infection	15	6	67	113	100
Hepatitis C Virus Perinatal	0	0	1	0	0
Hepatitis Delta	0	0	0	0	1



Histoplasmosis	0	0	3	5	2
HIV	1	2	9	22	26
Influenza with ICU Hospitalization	1	0	76	28	18
Legionellosis - Legionnaires Disease	1	2	5	16	13
Listeria Invasive Disease	0	0	2	1	0
Lyme Disease	2	3	5	41	44
Malaria	0	0	1	5	1
Meningococcal (Neisseria Meningitidis) Invasive Disease	0	0	0	1	0
Monkeypox	0	0	0	0	0
Mumps	0	0	0	2	2
Pediatric Influenza Death	0	0	0	0	0
Pertussis	1	1	9	30	11
Rabies, Potential Human Exposure	4	13	13	67	70
Respiratory Syncytial Virus (RSV) with ICU Hospitalization	0	0	17	7	
Salmonellosis	4	6	12	50	41
SARS-CoV-2 Infection (COVID-19)	0	20	0	1665	8345
SARS-CoV-2 Infection (COVID-19) with ICU Hospitalization	0	0	28	31	0
Shiga toxin-producing E. coli (STEC)- O157:H7	0	0	0	1	2
Shiga toxin-producing E. coli (STEC)- Shiga toxin positive, non-O157 serotype	0	0	1	2	3
Shiga toxin-producing E. coli (STEC)- Shiga toxin pos, not cultured or serotyped	1	2	4	12	18
Shigellosis	1	0	4	9	9
Spotted Fever Rickettsioses	1	0	1	5	0
Streptococcal Disease Invasive Group A	3	3	6	18	25
Streptococcal Disease Invasive Group A with Necrotizing Fasciitis	0	0	0	0	2
Streptococcal Toxic Shock Syndrome	0	0	0	0	1
Streptococcal Toxic Shock Syndrome with Necrotizing Fasciitis	0	0	0	1	0
Streptococcus Pneumoniae - Non Drug Resistant Invasive Disease (<5 years)	0	0	1	0	1
Syphilis	1	4	10	97	108
Tuberculosis	0	1	0	2	4
Tularemia	0	0	1	0	0
Varicella (Chickenpox)	0	2	1	7	7
Vibriosis	0	1	0	4	5
West Nile Virus Neuroinvasive Disease	0	0	0	2	2
West Nile Virus Non-Neuroinvasive Disease	0	0	0	2	0

Environmental Health

Radon

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Radon Screenings	0	0	0	2
Average (pCi/L)	-	-	-	3.0
Max (pCi/L)	-	-	-	3.7
Radon Test Kits Purchased	1	2	12	19
Average (pCi/L)	-	-	1.9	6.3
Max (pCi/L)	-	-	4.6	15.2
Phone Calls	0	0	0	6
Units Reported Mitigated	0	0	0	0

Non-Community Water Wells

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Non-Community Water Sampled	0	15	18	59
Non-Community Samples Positive	0	0	0	0

2. Diagnose and InvestigateEnvironmental Health

Creating a Lead Safe Rockford

	Goal	Actual	Percent
Units Enrolled	200	91	46%
Inspections	160	99	62%
Mitigated Units	160	63	45%

Testing Lead in Water

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Samples Taken & Analyzed	3	0	10	1
Number Exceeding IEPA Lead Level	0	0	0	0
Average Lead Content	0.8	0	1.5	0.9
Maximum Lead Content	0.8	0	8.3	0.9

Food Complaints



	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Foodborne Illness Complaints	3	0	19	13
Foodborne Illness Investigations	3	0	19	13
Non-Foodborne Illness Complaints	21	21	95	91

Housing Complaints

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Housing Complaints	52	32	226	229
Nuisance Complaints	37	10	134	105
Survey Complaints	2	2	94	114
Received Complaints	100	44	443	422
Re-Check on Complaints	354	158	1726	1400

Wells & Septic

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Well Complaints	2	3	28	9
Septic Complaints	9	8	48	38



Food Inspection Performance Indicator Risk Factors

Risk	Violation														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Total	29 6.90%	23 5.48%	12 2.86%	0 0%	10 2.38%	1 0.2%	0 0%	24 5.7%	0 0%	108 25.7%	0 0%	0 0%	13 3.1%	0 0%	17 4.0%
High	19	13	3	0	2	1	0	15	0	62	0	0	9	0	14
Medium	10	10	8	0	2	0	0	9	0	25	0	0	3	0	2
Low	0	0	1	0	6	0	0	0	0	21	0	0	1	0	1

Risk	Violation														
	16	17	18	19	20	21	22	23	24	25	26	27	28	29	
Total	17	0	1	2	3	15	52	37	1	1	0	0	24	0	
	11.1%	0%	0.2%	0.4%	0.7%	3.5%	12.3%	8.8%	0.2%	0.2%	0%	0%	5.7%	0%	
High	40	0	1	2	3	12	40	33	0	1	0	0	17	0	
Medium	5	0	0	0	0	3	10	4	0	0	0	0	4	0	
Low	2	0	0	0	0	0	2	0	0	0	0	0	3	0	

3. Communicate

Digital Media

TOP 3 Viewed Webpages For May 2025		TOP 3 Social Media Post For May 2025	
# 1	Birth and Death Certificates 1.3k Views		Tornado Safety (05/27/25) 1.9k reach
# 2	Get A Permit or License 946 Views		Winning Start Winnebago Launch (05/12/25) 1.9k reach
# 3	Schedule A Clinic Appointment 274 Views		Winning Start Winnebago Invite To Event (05/07/25) 1.5k reach

	# Forms Received Through Website For May 2025	# Forms Received Through Website For May 2024	Forms YTD 2025
Public Health Concerns	27	39	100
Request for Involvement	3	3	16
Submit Question To WCHD	14	35	110

**4. Mobilize Community & Partnerships**

Youth Prevention Education (YPE)

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
School	RESA/Johnson	RESA/Flinn/Johnson	RESA/Johnson	RESA/Flinn/Johnson
Students	173/58= 233	170/140/128 = 438	175/58= 233	320/140/128 = 438
Curriculum(s)	Too Good for Drugs	Too Good for Drugs	Too Good for Drugs	RESA/Flinn/Johnson

Youth Leadership Council

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Youth Served	23	16	23	49
Schools Represented	10	7	10	10

Illinois Youth Survey (IYS)

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Schools Registered for the Illinois Youth Survey	0 (Off year)	0	0 (Off year)	22
Schools That Completed the IYS	0 (Off Year)	0	0 (Off year)	17

5. Policies and Plans

MRC Volunteers

New MRC Volunteers May 2025	Total New MRC Volunteers for July 1, 2024-June 30, 2025
2	11

6. Laws & Regulations

EH Code Enforcement

	May 2025	May Last Year (2024)	Calendar YTD 2025	Calendar YTD 2024
Foods	515	377	2519	2422
Wells	8	10	46	38
Septic	3	7	14	21
Loan inspection	17	10	53	53



	Administrative Hearing May 2025	In-House Hearing May 2025	Calendar Year To Date 2025 Administrative	Calendar Year To Date 2025 In House	Administrative Hearings Calendar Year 2024	In House 2024
Housing	33	0	85	68	68	115
Foods	0	6	0	11	0	7
Wells/Septic	2	0	4	1	0	0

Illinois Tobacco Free Communities: Smoke Free Illinois Act Compliance Checks

	Random Checks	Targeted Checks	May Totals	Calendar Year
Number of new compliance checks	34	3	37	131
Number of rechecks (businesses may be rechecked more than once)	3	0	3	109
Number of businesses found to be in compliance during new checks	16	0	26	58
Number of businesses in compliance during rechecks	3	N/A	3	73
Number of violations observed during compliance checks (businesses may have more than one violation)	18	5	23	95

Tobacco Enforcement Program: Compliance Checks

	Benchmark	Round 1 Dec 2024	Round 1 Cont'd Jan 2025	Round 2 March 2025	Round 3 April 2025	Round 3 May 2025
Checks Completed	158	64	91	159	75	82
Sales to Youth	0	3	8	10	1	2
Communities Involved	5	3	2	5	1	4

7. Equitable Access

Dental

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Kits Sent	6	28	166	420
Families Recruited	5	16	103	230
Families Who Access a Dental Provider or Home	0	4	23	30



igrow

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
# CIAT Completed (Coordinated Intake Assessment Tool)	40	31	210	580
MIECHV Home Visiting Programs Referrals	28	16	153	372
Non MIECHV Home Visiting Agencies Referrals	12	15	72	186

Family Planning

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Number of Clients Seen	112	112	497	1196
New Clients	49	45	230	496
Continuing Clients	63	67	267	700
Pregnancy Tests	53	30	201	397

Family Planning Quality Measures

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Initial Visits	17	8	38	155
Charts Reviewed	32	20	126	300
ACES Screenings	32	20	122	289
Pre/Interconception Education Documented	32	19	122	283
ACES Compliance	100%	100%	97%	98%
PRE/Interconception Compliance	100%	95%	97%	95%

Illinois Breast and Cervical Cancer Prevention/ WISEWOMAN Services

Service	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Clinical Breast Exam	24	20	78	221
Mammograms	17	25	73	182
Pap Smear	7	5	18	42



WISEWOMAN Services

Service	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
WISEWOMAN census	8	0	33	8
WISEWOMAN sessions completed	11	0	45	8

Integrated Clinic

Service	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Clinic Visits	77	73	415	965
Nurse Visits	161	198	867	2363
Total Visits	238	271	1282	3328



Nationality	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Afghanistan		13	6	26
Burma			4	12
Burundi				
Central Africa Rep.		7		7
Congo		15	23	183
Cuba			1	6
Eritrea				
Ethiopia				
Guatemala				4
Haiti			1	17
Iran				
Iraq				16
Ivory Coast				
Malaysia				
Pakistan				
Rwanda			2	
Sudan				
Syria			7	16
Tanzania				
Thailand				
Ukraine				1
Venezuela		2	4	12
Vietnam				
Total	0	37	48	303

Harm Reduction Program

Harm Reduction Services	May 2025	May 2024	Calendar Year To Date 2025	Calendar Year 2024
Harm Reduction Kits Distributed (Drug testing strips)	68	58	317	374
Naloxone Kits Distributed	527	239	2687	5834
People Trained (DOPP)	455	95	1470	1412
Reversal Forms Received (DOPP)	0	1	3	4
Community Sites for Rapid Naloxone Deployment/Trainings (DOPP)	41	20	172	314



PrEP Access

# Prescribed PrEP at WCHD in 2025	Attended 1 st PrEP Apt with Community Provider	Didn't Attend 1 st PrEP Apt/Unable to Reach	Taking PrEP 6 Months Post WCHD Visit	Taking PrEP 9 Months Post WCHD Visit
6	2	2	0	0

Ryan White

Ryan White Services	# of Individuals Served in Reporting Month	2025 Year to Date Total Served
Case management	54	292
Oral Health Care	0	3
Outpatient Medical Care	1	4
Housing Services	8	40
Emergency Financial Assistance (Utilities)	0	0
Medical Transportation	1	2

Tuberculosis Activities

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
New Clients	10	10	46	100
Returning Clients	23	18	88	203
Total Encounters	33	28	134	303
Physician Contact	21	12	67	147
Medication (direct observation therapy visit)	172	59	608	693
Diagnostic Testing (x-rays, CT scans, etc.)	10	16	67	163
Screening – TB Skin Test, Quantiferon Test	2	5	88	301
Screening – Positive TB Skin Test/T-Spot	0	0	5	21
Total Active Cases in Winnebago County	13	4	50	45

Women, Infants, and Children Program

Caseload (goal is 90%)

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Caseload Goal	6760	6961	6760	6961
Current Caseload	5487	5576	5340	5463
Percent of Caseload Goal Achieved	81%	80%	79%	78%



WIC Caseload Population

% of WIC Population May 2025	
American Indian or Alaskan Native	0.5%
Asian	4.0%
Black or African American	41%
Native Hawaii or Other Pacific Islander	0.3%
Hispanic or Latino	36.3%
Multi-Racial	10.7%
White	66%

WIC Breastfeeding Rates (exclusivity goal is 15%)

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Percent of Infants Exclusively Breastfeeding	14.6%	11.3%	13.1%	11.5%
Percent of Infants Partially Breastfeeding	26.8%	28.1%	27.6%	27.0%
Percent of Total Infants Breastfeeding	41.4%	39.4%	40.7%	38.6%

WIC Medicaid Enrollment Numbers

Medicaid Enrollment Numbers	May 2025
Number of WIC clients checked for Active Medicaid	496
Number of clients who needed to enroll/reactivate	6

HRIF/APORS

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Caseload	94	97	92 AVG	101 avg
Referrals Received	52	44	264	553

Better Birth Outcomes

	May 2024	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Caseload	43	50	38 avg	49 avg
Percent of Caseload Goal Achieved (Caseload max 60)	72%	83%	64% avg	81% avg



Healthworks

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Caseload in Winnebago County (under 6 years)	182	171	171 avg	171
Caseload in Winnebago County (6 - 21 years)	496	520	497 avg	520
Caseload in Border Counties (Under 6 years)	204	198	195 avg	198
New Cases to DCFS Custody (0-21 years)	51	41	192	41
Case Closure - Winnebago County (0-21 years)	21	29	89	29

Lead Poisoning Prevention

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Total Caseload	209	118	193 avg	136 avg
New Cases	15	15	71	158
Contact Made	477	281	1806	3436
Home Visits	21	19	75	151

Medication Takeback

	May 2025	May Last Year (2024)	Calendar Year To Date 2025	Calendar Year 2024
Envelopes Issued	0	-	6	-

8. Diverse & Skilled Workforce

WCHD Workforce

	Total Employees	Full-Time Employees	Part-Time Employees	Seasonal /Employees	Temporary	New Hires	Separated Employees
May 2025	104	100	2	0	2	3	0

9. Improve & Innovate**10. Organizational Infrastructure**