



## BOARD OF HEALTH: Quality Committee Meeting Agenda

**Date of Meeting:** August 19, 2025

**Time of Meeting:** 6:00 p.m. – 6:30 p.m.

**Location of Meeting:** 555 North Court Street; Rockford, IL 61103 – Room Conference 115

**Board Committee Members:** Dr. Stephen Minore (Chair), James Powers, Robert McCreath, Penny Lechtenberg

**WCHD Participants:** Sandra Martell – Public Health Administrator; Patrick Ngum – Director of Data & Quality; Cynthia Hall – Director of Strategic Initiatives; Stephanie Bahling, Executive Assistant (Recorder)

Agenda Item	Time	Sponsor
1. Approval of Agenda: August 19, 2025	1 min	S. Minore
2. Approval of July 15, 2025 meeting minutes	1 min	S. Minore
3. Quality Improvement Update	5 min	P. Ngum
a. HPW: Oral Health QI Project	5 min	C. Floyd
b. EH: Customer Satisfaction Survey QI Project	5 min	T. Marshall
c. Finance: Grant Utilization QI Project	5 min	J. Keeler
4. Executive Session	5 min	S. Minore
5. Additions	1 min	S. Minore
6. Adjournment	1 min	S. Minore